

Patient Safety

Incident Response

Patient safety incident occurs



External reporting where required, e.g. ICB, CQC, HSE

PSIRF Panel convened and response agreed (within 48 hours)



Duty of Candour process (where applicable)

Initial / local investigation (within 5 days)

Full investigation (30-60 days) with engagement and involvement of those affected (service users, families and staff)

Safety and improvement action



Learning disseminated to wider organisation and/or service type or local service

Oversight by Integrated Governance Overview Group

Audit and Assurance Committee

Board of Trustees